

“Our bottleneck was in design, and we weren’t sure what to do. MiTek Services increased our capacity greatly.”

DAN DEMUTH - Vice President & General Manager, Christensen Lumber Company

PROBLEM

Christensen Lumber was experiencing a design bottleneck that limited its growth opportunities and impacted its ability to service customers. Previously, Christensen Lumber engaged with a software vendor where no in-person onboarding or technical support was available. The software was used for less than a year, leading Christensen Lumber back to square one. In addition, Christensen Lumber worked with another company that supplied design staff but was disappointed with the results.



Location: Fremont, Nebraska

Company Size: +/- 250 employees

Revenue: \$17.9M

SOLUTION

MiTek provided a two-part solution. First, on-site software installation, conversion, and training of the Christensen Lumber design team. Second, two dedicated MiTek Services designers to help with their backlog of design projects and free-up other designers to focus on custom, intricate projects that demand extra time.

OUTCOME

The bottleneck in design was eliminated and capacity was increased. Collaboration became nearly seamless with MiTek Services designers in Vietnam and Christensen Lumber designers state-side, creating a 24-hour operation, and project documents shared and stored in the cloud. Christensen Lumber’s design manager assigned MiTek Services designers projects like any other designer on his local team and his designers working on intricate projects now have the dedicated time they need.



“There were 6-8 people here for a couple of weeks to make sure everything was working properly, and all the designers were trained.”

Are you ready to expand the capabilities of your team without the hassle of direct employment?

Talk to a MiTek Representative to learn more.

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