

DEDICATED SERVICES | CUSTOMER TESTIMONIAL

“It feels like I’m flying first class because now, instead of managing the work myself, I just ask MiTek Services to do it.”

DAN PUVAK - Operations Partner, Architectural Services, True Homes

SITUATION

With hundreds of floor plans and nearly endless options to ensure the home is unique to its buyer, True Homes allows its customers to create a space that reflects their true self.

True Homes wanted greater ease, efficiency, and accuracy in managing options in the design phase of construction. Previously operating in AutoCAD® Architecture, True Homes strategically converted from 2D to 3D designs and adopted MiTek® Array™, a Revit® plug-in, to help manage their options.

CHALLENGE

“When we started down this BIM path, we decided to model one of our more vastly complex homes,” said Cory Cronin, Content Manager with True Homes. “We wanted to see if we could break Revit, and we did. We have too many options.”

Converting to 3D, with its vast library of options, was a bigger challenge than True Homes could handle alone.

SOLUTION

To help input the many home designs and extensive options into Revit, True Homes partnered with MiTek Dedicated Services to get the work done quickly and precisely.

“We said, ‘Let’s go use a resource that’s already very accustomed to doing this,’” said Dan Puvak, Operations Partner, Architectural Services for True Homes. “I’ve used different services worldwide, and the MiTek Dedicated Services team has been phenomenal. They are some of my favorite people to interact with.”

OUTCOME

Cronin builds the templates and sends them to the dedicated MiTek Services team members to take over. Delegating this work allows Cronin and Puvak to focus on other tasks, and they’re confident in the quality of work they receive from their dedicated MiTek team.

“It feels like I’m flying first class because now, instead of having to manage the work myself, I just ask MiTek Dedicated Services to do it,” Puvak said. “This is the best thing ever. I can never go back to flying coach.”



TrueHomes
IT'S ALL ABOUT U

Location:
Monroe, North Carolina

Company Size:
400 Employees

Founded:
2007

Are you ready to expand the capabilities of your team and grow your business?

Talk to a MiTek Representative to learn more.

1-800-325-8075

MII.COM/SERVICES