

# **AUTOMATED SOLUTIONS | FIELD SERVICE**



MiTek® Guardian™ is a preventative maintenance program that helps protect your operation from equipment malfunctions and disruption.

With scheduled service calls by trained technicians, multi-point inspections, proactive maintenance, and minor repairs included, your MiTek equipment is always green-lit for the work ahead.

# INCLUDES MECHANICAL CONSULTING, TRAINING & INSTALLS

## **ELIGIBLE EQUIPMENT**

Optimize your equipment's performance with the MiTek Guardian program.

- → MatchPoint® BLADE I Saw
- → MatchPoint® BLADE II Saw
- → Cyber A/T Saw
- → Hornet I Saw
- → Hornet II Saw
- → Twin-Axis Sheathing Saw
- → Component Delivery System (CDS)
- → Ranger Retrieval System
- → RoofTracker I Gantry
- → RoofTracker II Gantry

- → RoofTracker III Gantry
- → MatchPoint® PDS Tables
- → Wizard PDS System
- → RailRider Pro
- → Finish Roller II
- → Stand Alone Conveyors
- → Horizontal Stacker
- → Floor Truss Stacker
- → Peak-Up Stacker

"I'd recommend MiTek Guardian right away. It's a smart choice to have your equipment serviced. You run the risk of going down and being down a lengthy time if you don't."

Premier Panel
Tim Oliver - Owner



The MiTek® Guardian™ program gives you access to technicians who are expertly trained on MiTek machinery, defending you against downtime.



"[Our technician] sees things that we don't see because he knows the machine very well."

Premier Panel
Robert Rushlow | Production Manager

### **SERVICE CALLS**

You will receive between two to five service calls each year for preventative maintenance tasks, including inspections and minor repairs on the specified equipment covered in your agreement.

# Each service call includes the following:

- → Consulting with your team
- → Making minor repairs
- → Installing machinery upgrades
- → Maintaining detailed service records
- → Recommending spare part inventory
- → Training others on operation and maintenance

# **SERVICE PLANS**

Select a service plan that meets your protection and support needs, with each offering varying annual service calls and onsite hours.

PLATINUM	GOLD	SILVER	BRONZE
<b>80 hours onsite</b> (up to five service calls)	64 hours onsite (up to four service calls)	48 hours onsite (up to three service calls)	32 hours onsite (up to two service calls)
15% discount off all parts year-round	10% discount off all parts year-round	10% discount off all parts year-round	10% discount off all parts year-round
Roll over up to  16 hours of service into a new agreement			

All service account calls are scheduled for a minimum of 16 hours. For example, in the Platinum plan: 80 hours / 16 hours = five service calls, but they can be scheduled as four calls of 20 hours each.

**Ready to keep your equipment in peak condition?**Contact your MiTek Representative for further details.

MII.COM/GUARDIAN